

Annexure C

Data for every month ending MAY 2022

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	NA	0	0	0	0	0	0	0

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending **
1	May-21	0	0	0	0
2	Jun-21	0	0	0	0
3	Jul-21	0	0	0	0
4	Aug-21	0	0	0	0
5	Sep-21	0	0	0	0
6	Oct-21	0	0	0	0
7	Nov-21	0	0	0	0
8	Dec-21	0	1	1	0
9	Jan-22	0	0	0	0
10	Feb-22	0	0	0	0
11	Mar-22	0	0	0	0
12	Apr-22	0	0	0	0

Trend of annual disposal of complaints

SN	Year	Carried forward from previous month	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	0	0	0
2	2018-19	0	1	1	0
3	2019-20	0	0	0	0
4	2020-21	0	2	2	0
5	2021-22	0	3	3	0